



Updated April 3, 2020

At Wasaya, we are doing our best effort to protect our employees and customers from the risk of spreading the novel coronavirus (COVID-19).

Operations are continuing at Wasaya as we are an essential service for remote Northern Communities. We are consolidating our flights to meet the passenger demand and we will continue to monitor and adjust as necessary. We intend to continuously inform our staff and customers of any changes to our service.

While we continue operations, we have taken some extra precautions to protect our staff and customers. Some of the extra precautions we are taking to help control and minimize the spread of this virus are:

- All guests travelling on our scheduled flights must be screened prior to boarding our aircraft. Our staff will go through government required screening questions with every passenger and observe the passengers for obvious signs of COVID-19 symptoms. We are required by law to deny boarding to any guests who refuse the questionnaire, answer yes to any questions, or exhibit any COVID-19 symptoms.
- Additional cleaning supplies have been provided to all bases. Cleaning staff are going to be cleaning common use areas more often and with viral disinfectant solutions in accordance with Public Health Agency of Canada guidelines.
- We are cleaning our aircraft at every turn at bases and we are also providing disinfectant, and soap & water on board every aircraft.
- Aircraft are being cleaned nightly, paying close attention to frequently touched areas.
- We will work to keep work crews paired together on specific jobs, buildings, and aircraft to minimize risk of spread.
- Staggering arrival and departure of employee shift times so as not to have everyone reporting, working at the same time.
- Working with our managers to divide certain employees into groups, splitting employee groups where possible to reduce the risk of spreading if one person becomes infected.
- Keeping people separated as much as possible by asking employees to minimize grouping of people as much as able. For example, using the minimum number of people required for each job. Asking employees to take their meals and breaks at different times to try to accomplish these isolated.

To continue to operate safely, we have asked all employees to do their part by doing the following:

- Washing hands often, taking advantage of the supplied soap and hand sanitizer in the bases and common areas.
- Avoiding touching their face with their hands.
- Continuously wiping down workstations and customer areas with supplied sanitizing wipes.

- Follow government guidelines of the Quarantine Act., mandatory self-isolation for international travelers entering the country, including the United States. Travelers returning to Canada will be subject to a mandatory 14-day isolation under the Quarantine Act.
- We have taken the initiative to distance workstations at least 2 metres or more apart and move many of the existing staff to work from home where applicable. Employees will also remain at least 2 metres apart from each while working where it is possible to do so. Employees will avoid shaking hands or other physical greetings and will use alternate entrances and exits where possible.
- In addition to requiring our employees to self-monitor for COVID-19 symptoms, we have implemented an online daily health check questionnaire that every employee must complete before they begin work.

Wasaya is keeping its employees updated and informed, and has provided them with the Ontario COVID19 self-assessment link, as well as the Canada COVID19 website:

- Ontario Self-Assessment Tool: <https://www.ontario.ca/page/2019-novel-coronavirus-covid-19-self-assessment>
- Canadian Government Coronavirus website: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection.html>

This is an ever-changing situation for Wasaya and the world. Wasaya is continuing to do its best to keep our staff, customers, and ownership group informed of any changes to our service. Our end goal is to keep our employees and customers safe and to reduce the impact to our essential operation.